

# MUHAMMAD SUFYAN

ICT ENGINEER | CISCO CERTIFIED SPECIALIST - ENTERPRISE CORE | COMPTIA NETWORK+ | HUAWEI HCIP DATACOM

Results-driven ICT Engineer with experience supporting enterprise ICT infrastructure, network operations, Wi-Fi services, CCTV surveillance systems, IP telephony, and end-user support within the NEOM Trojena Project. Certified in Cisco Enterprise Networking, CompTIA Network+, and Huawei Datacom technologies. Skilled in troubleshooting complex technical issues, maintaining high-availability ICT services, and supporting large-scale project environments. Recognized as Employee of the Year for exceptional performance, professionalism, and dedication.

## PROFESSIONAL EXPERIENCE

### ICT Engineer | Tamimi Global Company (Tafga)

#### NEOM Trojena Project, Saudi Arabia

Apr 2024 – Present

- Support ICT infrastructure across residential camps, offices, and facility buildings.
- Manage and troubleshoot enterprise Wi-Fi and network connectivity services.
- Support CCTV surveillance systems and associated ICT infrastructure.
- Deploy, configure, and maintain IP Telephony (VoIP) systems.
- Install and support switches, access points, printers, and end-user devices.
- Provide Level 1 and Level 2 ICT support to project personnel.
- Resolve network, hardware, software, and communication system incidents.
- Maintain ICT asset records, documentation, and inventory.
- Support ICT security standards and operational compliance requirements.

### IT Network Technician (Internship) | Corvit Networks (Pvt.) Ltd.

Apr 2022 – Mar 2023

- Configured routers, switches, VLANs, and wireless networks.
- Assisted in routing and switching implementation.
- Performed network monitoring and troubleshooting.
- Supported cybersecurity and network security best practices.
- Maintained technical documentation and network records

## PROFESSIONAL CERTIFICATIONS

### Cisco Certified Specialist – Enterprise Core

Certification Number: CSC015234356  
Verification Code:  
d6498fe6c71f4cad900064d60e9e1a20  
Expiry : Jun 2029

### CompTIA Network+ ce (N10-009)

Candidate ID: COMP001022953616  
Verification Code:  
0c9c90fcd319490d80fd732930e0541c  
Expiry : Jun 2029

### Huawei HCIP Datacom – Advanced Routing & Switching Technology

Certificate Number:  
010200103623808458731326383  
Valid Until: Previously Certified

### Cisco Networking Academy – CCNAv7:

Introduction to Networks  
Completion Date: 20 Nov 2021

### Cisco Networking Academy –

Networking Essentials

Completion Date: 07 Jul 2023

### Cisco Networking Academy –

Introduction to Cybersecurity

Completion Date: 28 Jun 2023

## COURSERA CERTIFICATION

### Google Technical Support Fundamentals

### Google Operating Systems and You: Becoming a Power User

### Google IT Security: Defense Against the Digital Dark Arts

## SAFETY & COMPLIANCE CERTIFICATIONS

### Highfield Level 3 International Award in Emergency First Aid at Work & Use of AED

Certificate Number: FA8594678  
Award Date: 20 Feb 2025

### Fire Warden Training

Tamimi Mountain Village

### Trojena Supervising Safely (Black Hat)

Completion Date: 10 Apr 2025

### Trojena OHS Essential

Completion Date: 10 Apr 2025

## KEY COMPETENCIES

### Network Infrastructure

- LAN/WAN Administration
- Routing & Switching
- TCP/IP, IPv4 & IPv6
- VLANs & Inter-VLAN Routing
- Wireless Network Support
- Network Performance Monitoring

### ICT Systems

- ICT Infrastructure Operations
- IP Telephony (VoIP)
- CCTV Systems Support
- End-User Computing
- Printer & Peripheral Support
- IT Asset Management

### Technical Support

- Level 1 & Level 2 Support
- Incident & Problem Resolution
- Hardware & Software Troubleshooting
- Service Desk Operations
- Technical Documentation

### Information Security

- Cybersecurity Fundamentals
- Network Security Principles
- Security Awareness
- Access Control Support

## EDUCATION

### MS/MPhil

COMSATS University Islamabad – Lahore Campus

### BS (Hons)

Government College University Faisalabad

## AWARDS

### Employee of the Year 2025

NEOM Trojena – NMTCV Project | Tamimi Global

## LANGUAGE

English – Fluent

Arabic – Intermediate

Urdu – Fluent

Punjabi – Fluent

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Saudi Arabia | Transferable Iqama

Valid Saudi Driving Licence